TIFFANY BERGETT: Business Intelligence Analyst

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PROFESSIONAL SUMMARY

A results-driven Business Intelligence Analyst with a proven track record of translating complex data into actionable insights. Proficient in developing interactive dashboards in Tableau and Power BI, querying databases with SQL, and leveraging Python for in-depth analysis. Adept at collaborating with stakeholders to support data-driven strategies that enhance business performance.

TECHNICAL SKILLS

Data Visualization & Reporting: Tableau | Power BI | Matplotlib | Seaborn | Dashboard Development | Ad Hoc Reporting
Data Analysis & Languages: SQL | Python (Pandas, NumPy) | Advanced Spreadsheets | Statistical Methods
Platforms & Tools: SPSS | Microsoft Office Suite | Google Workspace | Teams | Slack | Discord

PROFESSIONAL EXPERIENCE

BI Analyst - Tutor

TripleTen - Remote | 04/2024 - Current | Website
Started as a peer volunteer helping new students and was then offered a position with the company.
- Delivered personalized instruction in business intelligence data analysis and visualization to incoming boot camp students, utilizing effective communication strategies to enhance learning outcomes and increase program completion rates.
- Simplified complex BI concepts for diverse learners through clear communication and tailored explanations, achieving a 95% student satisfaction rate and demonstrating strong communication and pedagogical skills.
- Identified and addressed individual knowledge gaps for all students through targeted tutoring sessions, using assessment data to personalize instruction and improve comprehension and program success.

Beats by Dre Data Analyst - Extern

Extern - Remote | 01/2025 - 04/2025 | Extern Site
The externship was a 12-week program hosted by Extern in collaboration with Beats by Dre.
- Conducted quantitative and qualitative data analysis, including sentiment analysis, on nearly 5,000 rows of customer data using Python (Pandas, NumPy, TextBlob) to extract actionable insights.
- Visualized data and key findings using Google Sheets, Matplotlib, and Seaborn to create impactful reports and presentations for stakeholders.
- Developed and presented a data analysis plan using AI tools (Gemini & ChatGPT) to enhance insights and decision-making, and created an AI-driven data dashboard to track KPIs and provide real-time insights.

CrewTracker Software Power BI Developer - Extern

TripleTen - Remote | 02/2024 - 04/2024 | Website
Contributed to a team of 20 in migrating 172 Crystal Reports to Power BI, enhancing the company, CrewTracker's reporting efficiency through data analysis skills. Previous formula fields were translated into DAX.
- Streamlined Reporting Migration: Cataloged and exported essential report elements (SQL queries, formulas, table relations, report layouts) for 165% of assigned reports within a 3-week Agile sprint, ensuring project timeline adherence.
- Ensured test integrity and compliance by adhering to protocols and managing timelines.
- Enhanced User Experience: Contributed to the development of interactive Power BI dashboards, increasing stakeholder engagement through improved data visualization.

EDUCATION

MSIT (Master of Science in Information Technology)

University of the People - Remote | 06/2025 - Expected Graduation 2027 | Website
Databases, Operating Systems, Algorithms, Programming Languages, Organizational Theory and Behavior, Business Law, Ethics and Social Responsibility, Program/Project Management, Foundations HCI/Cybersecurity/Machine Learning/Software Engineering

Business Intelligence Analytics

*TripleTen - Remote | 10/2023 - 02/2024 **Graduate** | Website*

Analytical skills, advanced spreadsheet, communication, data collection and storage, data modeling, data visualization (Tableau, Power BI), extraction and transformation logic (ETL), presentation skills, statistical methods, SQL, and teamwork.

BA Psychology
Bloomsburg University of Pennsylvania - Bloomsburg, PA | 09/2010 - 08/2013 **Graduate** | *Website*
Ethics, Psychology, Research, Sociology, Statistics
- Teaching Assistant for General Psychology

TECH PROJECTS
Data Analyst
VentureInsights | 06/2025 | Portfolio | Google Doc
Comprehensive data analysis using SQL on a venture capital database to provide insights for diverse stakeholders. The analysis covered historical funding patterns and acquisition trends from 2011 to 2013.
- Utilized advanced SQL queries to extract, filter, and join data across multiple tables, including company, fund, funding_round, investment, acquisition, people, and education, to prepare datasets for in-depth analysis.
- Performed statistical and comparative analyses to quantify startup success rates, analyze cash acquisition volumes, identify funding volatility, and categorize funds by activity levels using COUNT, SUM, MAX, MIN, GROUP BY, HAVING, and CASE statements.
- Translated complex analytical findings into actionable business insights, such as benchmarking appropriate investment amounts for clients, identifying industry influencers for outreach campaigns, and informing global investment strategies, tailored for various stakeholder reports.

Lead Data Analyst
Puget Sound | 09/2024 | Portfolio | Tableau Public
Developed a collaborative Tableau-based visual essay to analyze water quality data near Seattle, WA.
- Led and managed a distributed team to complete a data analysis project within a tight deadline, ensuring on-time delivery.
- Utilized communication tools to foster collaboration and maintain project alignment across distributed team members.
- Contributed to data cleaning, exploratory data analysis (EDA), statistical analysis, and data visualizations to communicate key findings.
- Participated in the final presentation, showcasing the team's work and answering questions from judges.

Data Analyst
Zomato | 02/2024 | Portfolio | Demo
Performed customer analysis segmentation using Power BI.
- Developed a research plan.
- Analyzed customer data (demographics, behavior) using RFM analysis.
- Submitted a written report with analysis and data-driven recommendations for customer retention.

VOLUNTEER WORK
- Parent Aid / Community Council - Jan 2025- Current
- TripleTen - March 2024
- Compassus Hospice - Summer 2018
- Parent Aid at Brookside Montessori – 2014-2017
- Middle School Mentor – Fall 2010